CREATING OPPORTUNITIES for people experiencing homelessness
I love my duties as Chair of the Board. I get to see the changes in people’s lives through RTW mentoring and serving the homeless in the community. It’s a hand up, helping transition people into work and housing.”

Board Chair Dennis Arfmann
In March 2017, I celebrated 5 years as Executive Director of Bridge House. I am honored and humbled to be part of this dynamic organization.

- Over the past five years we have more than quadrupled our daily impact
- We have created a vision and programs that work
- We have developed housing for 44 individuals
- We have launched and operate two successful social enterprises
- We have taken risks, and, most importantly, we have transformed lives

Yet, I am not satisfied.

In 2016, we solidified the impact of Ready to Work by achieving a 77% graduation rate. Ready to Work House and Employment Center operated for its first full year. Our team has successfully seeded a positive culture for all residents and has laid a foundation for them to thrive.

In 2016, we grew the reach of our Resource Center and meal program. We served 3,000 unique people and served over 100,000 meals. We strategically offered intake, assessment and coordinated entry services to every person who came for a meal resulting in more than 13,000 case management interactions during the year.

In our daily work we see the human faces and diverse stories of people experiencing homelessness. They are sons, daughters, neighbors, fathers, mothers, siblings and co-workers. We provide a trauma-informed approach to meeting people—where they are—in order to meet their basic needs. We strive to help them find a foothold with the right intervention for their future. We believe that people can truly transform their situation and that every member of our community can be a productive member of society.

With this knowledge and experience, we, at Bridge House, see some clear opportunities for how our community can more strategically address homelessness.

Bridge House has been in a leader not only through our programs like Ready to Work, Community Table Kitchen and Resource Center, but by advocating for a more efficient and effective approach to services. We have and continue to problem-solve around issues of coordinated entry, data systems and how to balance the needs of our homeless clients with a reasonable, responsible approach for the whole community. We look beyond our own organizational boundaries and seek efficiency through a seamless continuum of services that emphasizes engagement and stabilization for homeless adults. We seek to consolidate emergency services in order to focus resources on housing-based programs and resources to stabilize our homeless community. Bridge House has done this with Ready to Work and we need to do more. In 2017 we hope to partner with our colleagues and stakeholders to realize this vision.

We are optimists. When others say “why?” we say “why not?” Thank you for adopting this same spirit and for being part of the solution.

In partnership,

[Signature]
“It was a slap in the face,” he said in a frustrated tone. David was employed by a well-known box store most of his life. When the company decided to save money, they fired every employee that was making a high hourly wage. “I had been working there for 27 years and one day they let me go.” After he was fired, David wanted to find another job that paid him a living wage, but found it difficult because of his age and extensive retail experience. In recounting his path to homelessness, David explained that he became extremely depressed and felt utterly useless. “I didn’t see a way out and I lost all hope.”

David said, “I just had a string of bad luck.”

Unemployed since 2013, he needed a hand-up and was looking everywhere for some kind of assistance. It wasn’t until he found the Ready to Work program that his life began to turn around. At first, he was not sure if Ready to Work would be able to help him, but with no other options he took a big leap and applied to the program.

David said, “Even the smallest steps can have the biggest impact. I never thought that joining the program could actually help me turn my whole life around.” His trajectory shifted when he moved into the Ready to Work House and Employment Center and began to work on the landscaping crew for Boulder’s Open Space and Mountain Parks Department.

He was earning money and had a safe, stable place to live.

“I found a supportive family in the program, everyone is there to help you, and I was never turned away when I needed guidance. But Ready to Work is not a free ride, I had to work hard for everything and it was just the helping hand I needed to change my life.”

After finishing his employment classes, David began to look for a permanent job. St. John’s Episcopal Church had an opening for a caretaker position. He applied and
was hired. “I love working at St. John’s. I have a flexible schedule, I am making a living wage with paid vacation, a retirement plan and health insurance.”

“David fits right in at St. John’s,” Associate Rector Ted Howard says. “David is very diligent, respectful and hardworking. We feel very blessed to have David as a member of our staff and look forward to a long association with him.”

Looking back on his Ready to Work experience, David reflects “The program works, but a person has to be ready to change and if you are not able to take the initiative, this program is not for you.”

David’s next step was to find mainstream housing and, with the help of the transitional case manager, he found an apartment and moved out of the house on March 1st 2017.

“Without Ready to Work, I would still be homeless, hopeless and alone.”

Ready to Work gave him an opportunity, but it was David’s drive and ambition that led him to his amazing life transformation. Though David is ecstatic to finally have his own place to live he shared, “I am going to miss this place, I have come to think of it more as a family than a program.”

The staff at Ready to Work intentionally creates a healing and supportive atmosphere where individuals can receive the specific services they need to become self-sufficient.

David’s inspiring story of success demonstrates why Bridge House developed the Ready to Work program in 2012. His story is not unique. Ready to Work works. Every day we witness the incredible effect this program has on our trainees’ lives. We watch their faces light up when they receive their first paycheck and their confidence soar as they progress through the program learning important life skills and valuable job training.

In 2016, 56 trainees exited the program and 43 graduated with mainstream employment and housing. That is 43 individuals who are no longer living on the street. Our 77% success rate confirms the importance of offering struggling homeless individuals an opportunity to change their life.

Ready to Work would not exist without the overwhelming support from the Boulder community. Your belief in this program IS making a real difference in the lives of our homeless. Together we are giving those like David – who have lost all hope – the chance at a new life.
We believe that opportunities change lives. Our dynamic approach to services creates a pathway to independence for our clients. The road begins with access to basic needs and develops into more robust programming. We connect with our clients and we are proactive in helping them find solutions. **We call this the Bridge of Opportunity.**
Client Demographics

92% of our clients have been homeless 1 or more times in the last three years.

47% of clients struggle with mental health issues.

28% of clients are female.
71% of clients are male.
1% of clients are transgender.

11% of our clients are veterans.
36% have been homeless for one or more years.
83% are currently unemployed.
58% are actively looking for employment.
"Ready to Work has been a positive place with new beginnings, opportunities, and the chance for me to grow into the person I have become today." Ready to Work Trainee
EAGLE AWARD

We Won!

Ready to Work House and Employment Center won the 2016 Eagle Award from Housing Colorado! This prestigious award recognizes innovative housing models in Colorado.

Thank you to all of our supporters who made this possible.

Established in 1990, the Eagle Award has come to represent one of the highest achievements within the Colorado housing community. This prestigious award celebrates the extraordinary accomplishments and outstanding leadership in housing and support services. The award honors the individuals that soar to new heights in their work to ensure safe, decent, affordable housing for all Coloradans. (Source Colorado Housing)

TREE OPP PROJECT

As part of the Knight Cities Challenge, Bridge House has partnered with the City of Boulder to teach Ready to Work trainees in woodworking using dried ash wood trees that have been infected by the Emerald Ash Borer. This project is a great chance for our trainees to learn new skills. Bridge House and our trainees are grateful for this opportunity and collaboration with the City of Boulder.

A NEW PARTNERSHIP

In 2016, we opened two cafes at Naropa University campuses. Through this partnership, Ready to Work trainees are learning customer service, and cash handling skills. We are proud to partner with Naropa University.

“Ready to Work has been a positive place with new beginnings, opportunities, and the chance for me to grow into the person I have become today.” Ready to Work Trainee
Community Table Meals & Day Shelter

BUILDING A BRIDGE THROUGH A WARM MEAL AND A SAFE PLACE TO BE

309 DAYS OPEN

2,732 UN-DUPLICATED CLIENTS THAT CAME TO DAY SHELTER

15,909 VISITS TO COMMUNITY TABLE MEALS

30,282 VISITS TO DAY SHELTER

107,343 MEALS SERVED
"My experience at Bridge House is generous people and a clean environment. I also enjoy the art group on Tuesday afternoons." Resource Center Client

### Resource Center

**CASE MANAGEMENT | MENTAL AND PHYSICAL HEALTH CARE | BENEFITS AND TRANSPORTATION: NAVIGATING THE BRIDGE TO INDEPENDENCE**

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visits to Resource Center</td>
<td>8,529</td>
</tr>
<tr>
<td>Days Open</td>
<td>252</td>
</tr>
<tr>
<td>Total Individuals that received Case Management</td>
<td>1,800</td>
</tr>
<tr>
<td>Medical and Mental Health</td>
<td>506</td>
</tr>
<tr>
<td>Benefits</td>
<td>1,254</td>
</tr>
<tr>
<td>Employment Assistance</td>
<td>414</td>
</tr>
<tr>
<td>Housing</td>
<td>436</td>
</tr>
<tr>
<td>Clients provided with prescription assistance</td>
<td>236</td>
</tr>
<tr>
<td>ID’s provided</td>
<td>555</td>
</tr>
<tr>
<td>Clients employed</td>
<td>114</td>
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<tr>
<td>Bus trips provided</td>
<td>2,402</td>
</tr>
<tr>
<td>Funds provided for re-housing or homeless prevention</td>
<td>$8,948</td>
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### Case Management Interactions

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment Assistance</td>
<td>788</td>
</tr>
<tr>
<td>Housing Assistance</td>
<td>1,895</td>
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<tr>
<td>Total Case Management Interactions in 2016</td>
<td>13,050</td>
</tr>
<tr>
<td>Medical and Mental Health</td>
<td>2,036</td>
</tr>
<tr>
<td>Substance Abuse</td>
<td>1,004</td>
</tr>
<tr>
<td>Benefits Assistance (ie. Medicaid, Food Stamps, etc.)</td>
<td>5,342</td>
</tr>
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</table>
SHOULD IT PASS

I hope my homelessness doesn’t put you off your stride.
I understand when you avoid looking in my eyes.
For should this cup pass to you,
I will lift you up, those upon the street drink from a different cup.

I hope my sleepless eyes don’t bother you too much.
I’m older than I was a week ago, believe me I know.
Sleep is hard to come by with a hard floor to touch.
For should this cup pass to you,
I will lift you up, those upon the street drink from a different cup.

– Nessa, RTW Graduate
Volunteer

VOLUNTEERS! WE COULDN’T DO IT WITHOUT YOU!

In 2016, Bridge House had 700 volunteers participate in our programs. Whether you helped serve a meal, joined our mentorship program, conducted mock interviews, worked on one of our events committees or participated in our Kids Give Back program, you made a difference in the lives of our clients with your dedicated service. We are grateful for all of your support and belief in our mission to change lives one person at a time.

NEW PROGRAM ADDITIONS TO THE READY TO WORK PROGRAM

In 2016, Bridge House added two more programs to enhance the Ready to Work experience. Both programs are designed to increase our trainees’ success after graduation. The first program is debt relief and financial management. Each trainee is paired with a financial management volunteer. Together they review the trainee’s credit report and take action to boost their credit score by creating payment plans to pay off old debt. Together they work to produce a practicable budget that the trainees can use during the program and after graduation.

The second program is mentorship and connects trainees with a community member to give them additional support throughout the program and after they graduate. Trainees who participate in the mentoring program find the extra encouragement and guidance helpful in solidifying their sobriety and success in Ready to Work.

INTERESTED IN BECOMING A VOLUNTEER? CONTACT SCOTT MEDINA VOLUNTEER COORDINATOR AT SCOTT@BOULDERBRIDGEHOUSE.ORG.
"Supporting Bridge House has provided innumerable rewards to me. I now have a much greater appreciation of and respect for this population. - Joel Koenig, dedicated Bridge House supporter"
### 2016 Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foundations</td>
<td>$387,978</td>
<td>(16%)</td>
</tr>
<tr>
<td>Individuals</td>
<td>$858,866</td>
<td>(35%)</td>
</tr>
<tr>
<td>City &amp; County Grants</td>
<td>$161,681</td>
<td>(7%)</td>
</tr>
<tr>
<td>State of CO Funding</td>
<td>$130,535</td>
<td>(5%)</td>
</tr>
<tr>
<td>Faith Community</td>
<td>$35,682</td>
<td>(1%)</td>
</tr>
<tr>
<td>Businesses</td>
<td>$72,400</td>
<td>(3%)</td>
</tr>
<tr>
<td>Kitchen Social Enterprise</td>
<td>$405,016</td>
<td>(16%)</td>
</tr>
<tr>
<td>Ready to Work Landscaping</td>
<td>$287,180</td>
<td>(12%)</td>
</tr>
<tr>
<td>RTW Room &amp; Board</td>
<td>$94,472</td>
<td>(4%)</td>
</tr>
<tr>
<td>Interest and Other</td>
<td>$24,002</td>
<td>(1%)</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$2,457,812</strong></td>
<td><strong>(100%)</strong></td>
</tr>
</tbody>
</table>

"I have found the Bridge House Resource Center to be very professional and polite. They make an
2016 Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client Programs &amp; Services</td>
<td>$2,129,269</td>
<td>89.04%</td>
</tr>
<tr>
<td>Administrative</td>
<td>$126,052</td>
<td>5.27%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$136,075</td>
<td>5.69%</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$2,391,396</strong></td>
<td><strong>100.0%</strong></td>
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</table>

"I have found the Bridge House Resource Center to be very professional and polite. They make an effort to help anyone that comes in. I also like the atmosphere of the building." Resource Center client
<table>
<thead>
<tr>
<th>Amount Range</th>
<th>Donors</th>
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<tbody>
<tr>
<td>$50,000 - $300,000</td>
<td>Boulder County, City of Boulder, State of Colorado, Daniels Fund, Four Points Foundation, Steffens Foundation</td>
</tr>
</tbody>
</table>
Nellie Damraver
Deborah & Donald Dodge III
Paul Dryer
Rebecca Fellows
First Presbyterian Church
Diane Chicoine & John Fleagle MD
Tessa Sage Flores
Foothills United Way
Bart & Aly Foster
Andy & Audrey Franklin
Michael & Carolyn Freece
Lee Gilbert
Robert & Carol Gocke
Richard & Usan Goldman
Google Inc
Trudy & Scott Gygi
Bill & Gina Hander
Kenneth Harp & Cynthia Fontenot
Cynthia Harris
Steven Harrison
Hassan Family Endowment
Hazel’s Beverage World
Jonathan & Elizabeth Hinebauch
Carleton Howard
Tiffany & Dave Janowitz
Win & Cindy Johnson
William & Martha Jones
Doug & Debbie Keene
Jack Kruse
Sally Laventure
Warren & Barbara Leggate
Patrick Bird & Barbara Long
Louis P. Singer Fund Inc.
Ann Luce
Michael Donovan & Deborah Malden
Anita McCabe
Jeffrey McPike
Harold and Pamela Medina III

Emily Messina
Barbara Abrahams & Daniel Murphy
Tom & Cheryl Nelson
Nick & Kristina Olsen
John C. Price
RE/MAX of Boulder - Julie Meko
Dr. James & Judith Rhoads
Philip & Marlys Robertson
The Roskind Family Foundation Inc.
Anne Ross
Monika Rukowski
Wayne Chavez & Kelley Ryan
Matt & Jenchildt
Robert & Linda Schwall
Chris & Kathy Squaera
Chuck & Gerry Stees
Lynn Weatherwax & Mark Stoddard
Adam & Nichole Stone
James TeBockhorst
Ed Bussa & Barbara Tomash
Rebecca Trafton
Gregory Tucker
Gina Jones & William Whiteside
Virginia Lane & Michael Zupko
Rachel & Rueben Zylstra

Edward & Jan Corcoran
Janna & Phil Del Prince
Michael & Anne Fenerty
Sandra Jo & James Fitzgerald Jr.
Emily Gaud
Carol Gerlitz
Lucia Drury Gill & Stanley Gill
Golden West Council
Ann Goldfarb
Kenneth Goldman
Debbie & Tom Gould
Gary Grillo
Albert & Betsy Hanl
Hixson Family Charitable Fund
Martin Hoerling
R. David & Suzanne A. Hoover
Hope Boulder Foursquare Church
Peter & Sienna Howser
Lloyd J. & Barbara E. Johnson
Lynn & Karon Johnson
The Johnson Family
Susannah Jordan
Rashid & Nina Khosravi
Tiffany Myers & James Knapp
Kevin Knapp
Gerhard & Gail Koepf
Kokua in Motion LLC
Richard Koopman
Kyle Cox Insurance Agency
Maggi Landau
Ann Langer
Linda Larkin
Ira & Barbara Litke
Lawrence & Robin Matthews
Bob & Louisa Matthias
John & Denise McCorvie
William McNutt
Barbara & Daniel Miller

Meera & Hari Narahari
Dee Perry
Daniel Peters
Mary & Lee Rozaklis
Edward & Carmen Ruestow
Nancy Rynes
Richard Sassoon
Nancy Sauer
Savory Spice
Peter Schild
Robin Seidner
Allison Shors
Harry Silver
Anne & Jim Herson Smith
Imogene Smith
The Community Foundation - Doorways Disabled Gift
The Community Foundation - Michl Fund
Timberline Brewing Co dba Twisted Pine
Rebecca Trafton
Emily & Philip Verplanck
Voya Foundation
Paul & Claire Walker
Janet Watts
Maribel Williams
David Williard
Nicky Wolman
Patricia J Wright
Julie Zahniser

$500 - $999
1-800-Got-Junk?
Mary K. Addison
Mary Ames
Laura & Rich Anfinson
Lawrence and Rosemary Arp
Gifting Fund
Peter Gowen & Colleen Askew
Michelle & Craig Austin
Peter Bakwin
Ben & Jerry’s
Boulder Brands USA
Jane Brautigam
Amy & Terry Britton
Steve & Amy Carpenter
Clutter Consignment LLC
Monique Cole
Colorado Rockies Baseball Club
G Paul & Jan Commander
Community United Church of Christ
Kathaleen Cook
William Cottingham

$250 - $499
LaVerne Anderson
Thomas & Patricia Angerer
Eric & Lisa Apel
Edward & Jacqueline Arnold
Dennis & Lois Ann Barnacle
Timothy & Mary Black
Boulder Country Day School
Linda & Doug Caven
Lawrence & Sandra Cohn
Judith Reid & Richard Collins

Meera & Hari Narahari
Dee Perry
Daniel Peters
Mary & Lee Rozaklis
Edward & Carmen Ruestow
Nancy Rynes
Richard Sassoon
Nancy Sauer
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Paul & Claire Walker
Janet Watts
Maribel Williams
David Williard
Nicky Wolman
Patricia J Wright
Julie Zahniser
The Power of Monthly Giving

DID YOU KNOW 12 RECURRING MONTHLY DONATIONS OF...

$25 WILL PROVIDE 50 CLIENTS WITH TRANSPORTATION TO IMPORTANT APPOINTMENTS LIKE DOCTOR VISITS AND JOB INTERVIEWS

$50 WILL HELP 5 CLIENTS STAY IN THEIR HOUSING THROUGH OUR HOMELESSNESS PREVENTION FUND

Join our monthly giving circle today and help us continue to offer life changing opportunities to individuals in our community struggling with homelessness. Visit www.boulderbridgehouse.org to set up your monthly gift today.

A YEARLY GIFT OF ...

$250 WILL PROVIDE 125 MEALS FOR HOMELESS AND WORKING POOR INDIVIDUALS IN BOULDER

$500 WILL PAY FOR IDENTIFICATION FOR 50 PEOPLE

$1,000 WILL FUND ONE MONTH OF AFTERCARE SUPPORT FOR ALL READY TO WORK GRADUATES

$2,000 WILL FUND OVER 400 LIFE SAVING PRESCRIPTIONS

$10,000 WILL SPONSOR ROOM & BOARD FOR ONE TRAINEE AT OUR READY TO WORK HOUSE FOR ONE YEAR

bridgehouse
Creating a Culture of Opportunity for Homeless and Low Income Adults

5345 Arapahoe Unit 5, Boulder, CO 80303